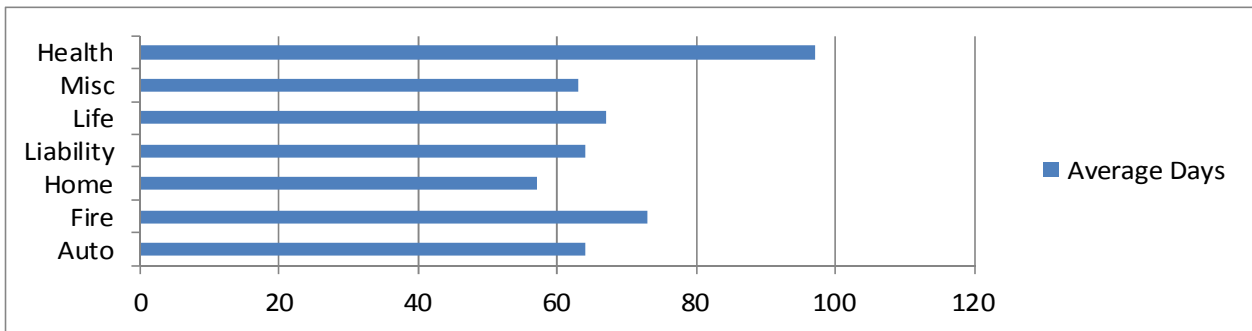


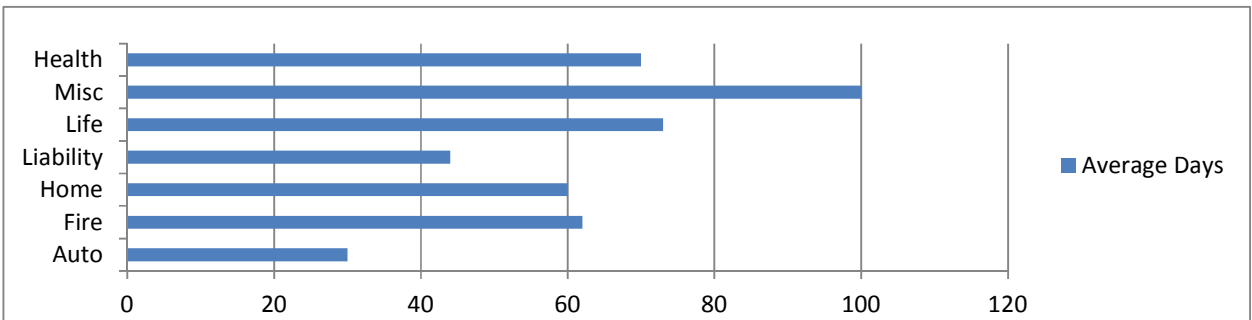
## Consumer Assistance Section Statistics 2010, 2011 and 2012

### Summary of Average Processing time by Coverage Type

2010



2011



2012

